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<td>Food and Agriculture Organisation</td>
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<td>OPV</td>
<td>Open Pollinated Varieties</td>
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PREAMBLE

As a Ministry mandated to drive the economy through agriculture development, it is pleasing to present the Ministry’s first client service charter and services pledges. Service Improvement Programmes is one of the reform measures initiated by His Majesty’s Government which has culminated into the development of Ministry’s client service charters and service pledges.

This document has been developed by the Ministry’s staff with the assistance of the Ministry of Public Service’s Management Services Division officers who were lead Consultants during the exercise. The main purpose of the document is to inform the public of the quality of services offered by the Ministry as well as turnaround times in delivering those services.

As part of the Ministry’s mandate to develop and promote agriculture from subsistence to commercial, the public as clients of the Ministry need to understand the duties and responsibilities of the Ministry as well as the quality of services the Ministry has to offer. It is therefore proper for the Ministry to have a guiding tool to assist in the execution of its duties.

Over and above, partners and stakeholders of the Ministry are commended for supporting the Ministry in its endeavour to develop the agriculture sector through manpower and financial assistance.

________________________________
HON. JABULANI MABUZA
MINISTER OF AGRICULTURE
ACKNOWLEDGEMENT

The Ministry of Agriculture wishes to appreciate His Majesty’s Government for spearheading the development of service improvement programmes. It is therefore with pride and honour that the Ministry of Agriculture is presenting its Client Service Charter and Services Pledges which has been developed with the assistance of the Ministry of Public Service.

As lead Consultants in developing this document, the Ministry of Public Service engaged all departments and cadres under the Ministry. In this regard, all members of staff and leadership of the Ministry are appreciated in contributing to the development of this document.

As a Ministry mandated to achieve and maintain a sustainable agricultural sector to ensure national and household food security, it is our promise to the public that we will endeavour to offer quality and timely service at all times.

This charter is the Ministry’s declaration to provide quality service aimed at improving socio-economic livelihood of the people of Eswatini through agriculture. This will be achieved through assistance from stakeholders, donors and partners who have and continue to support the Ministry in its mandate to develop the country’s agricultural sector.

In abiding by this service charter, the ministry will be able to improve service delivery and promote ethical behaviour within the ministry personnel and further restore public faith in the ministry.

____________________________
BONGANI MASUKU
PRINCIPAL SECRETARY
EXECUTIVE SUMMARY

The Ministry of Agriculture (MoA) is entrusted with promoting crop production and extension; agricultural planning and analysis; land use planning and development; provision of veterinary services, livestock production and extension, agricultural research and specialist services; fisheries promotion; development of rural development areas, rural settlement; agri-business development; phytosanitary inspection and certification and veterinary public health services.

This service charter highlights key objectives of the Ministry; core values and principles as well as portfolio responsibilities; services provided by each department of the Ministry and eligibility; client expectations and obligations; suggestions, compliments and redress mechanisms; service commitments (pledges). Costs of services to the public are attached to the charter for ease of reference by clients and stakeholders where fees for services are required.

The general goal of the service charter is to inform all clients and stakeholders of services offered by the Ministry as well as its operations. Furthermore, this document will assist in the development and implementation of sound policies that will assist in the promotion and development of agriculture, veterinary services and food security in the Kingdom.
1. **INTRODUCTION**

The Ministry of Agriculture (MoA) derives its mandate and portfolio responsibilities from Legal Notice No. 189 of 2015. The Ministry is primarily responsible for ensuring national and household food security and sustainable growth of the Kingdom’s agriculture and national economy.

The Ministry has to achieve its mandate through:

a) Promoting the commercialisation and diversification of crops and livestock production;
b) Enhancing food security through increased production and promoting import substitution;
c) Undertaking applied research on crop diversification and drought tolerant crops in order to increase agricultural productivity;
d) Rationalising the utilisation of land resources and improving on water harvesting for sustainable agricultural development;
e) Promoting animal health status of the national stocks and ensure market access;
f) Promoting fisheries production and commercialisation; and

g) Promoting irrigated agriculture

1.1 **VISION**

To transform Eswatini’s Agricultural production system from its prevailing subsistence mode to more commercially oriented production systems.

1.2 **MISSION**

The achievement and maintenance of an efficient and sustainable agricultural sector that will ensure national and household food security and the sustainable growth of Eswatini’s Agriculture and National economy, with equitable wealth distribution throughout the value chain.

1.3 **MANDATE**

The mandate of the Ministry of Agriculture is provided for in Legal Notice No.: 189 of 2015, where the Ministry of Agriculture is assigned the following responsibilities:

- Crop production and extension services
- Agricultural Planning and Analysis
- Agricultural Land Use Planning and Development
- Veterinary Services
- Livestock Production and Extension services
- Agricultural research and specialist services
- Development of Rural Development Areas
- Rural resettlement
- Agri-Business Development
- Phytosanitary inspection and certification services
- Seed quality control and certification
- Veterinary public health services

1.4 **CORE VALUES AND PRINCIPLES**

The implementation of this charter will be guided by the following principles and values;
a) **Professional excellence**: We shall be committed to adhering to the highest standards of diligence when executing our duties and constantly search for the best ways to deliver on the mandate of the ministry. We shall adhere to the code of conduct as illustrated in the Public Service Act and further adhere to ethics and high degree of competence.

b) **Innovation**: We shall endeavour to improve service delivery through the application of better services, processes, technologies and new ideas.

c) **Transparency**: We shall be as open and accountable as possible about all the decisions and actions taken in a uniform, fair and reasonable manner. We shall also avail non-confidential information on the operations and activities of MoA to all stakeholders.

d) **Integrity**: We shall be honest, truthful and driven by strong values and moral principles in conducting all Ministry and public affairs. We shall ensure that proper rules are in place, and that they are aligned with the principles and policies of Government, and are strictly followed and enforced.

e) **Fairness**: We shall treat our clients equally without favouritism or discrimination.

f) **Loyalty**: We shall be committed to the policies and programmes of the Government of the Kingdom of Eswatini.

g) **Responsiveness**: We shall promptly respond to our stakeholders by providing timely information and services at any particular time period, given available resources.

1.5 **PORTFOLIO RESPONSIBILITIES:**

The Ministry of Agriculture has the overall responsibility to lead the development of agriculture sector policy and facilitate its implementation to improve productivity and to optimally contribute to the country’s economic growth. The primary goals of the Ministry include reducing food insecurity and promoting market-led agriculture production. In pursuit of these goals, the Ministry’s portfolio has the following responsibilities:

- To formulate policy and administer all legislation related to agriculture
- To develop and implement plans in pursuit of agricultural development policy with more focus on the development of value chains and participation of both smallholder farmers and large scale farmers
- To establish strategies and guidelines for implementation of policy objectives through various technical departments and sections and other major players in the agricultural industry
- To monitor, analyse and evaluate the impact of national agriculture sector policy
- To effect policies on acquisition, distribution and utilisation of land resources for agricultural purposes
- To develop the necessary technologies through applied and adaptive research required for the efficient production of crops and livestock; and
- To develop and implement policy for sustainable production and utilisation of fisheries
2. DEPARTMENTS AND UNITS OF THE MINISTRY OF AGRICULTURE

2.1 MINISTER’S OFFICE

The Minister’s office is responsible for promulgation of legislation and leading policy development for improving agriculture productivity and sustainable growth of the agriculture sector. The office of the Minister provides a link between the Ministry and key institutions such as Parliament and Cabinet where high level policy direction is chartered for the agriculture sector and the national development as a whole. The office of the Minister is responsible for providing leadership to the Sector as a whole and oversee governance of parastatals under the Ministry. The Ministry has the following Public Enterprises/Parastatals under its portfolio:

i) National Agricultural Marketing Board
ii) National Maize Cooperation
iii) Eswatini Water and Agricultural Development Enterprise
iv) Eswatini Dairy Board and
v) Eswatini Cotton Board

2.2 PRINCIPAL SECRETARY’S OFFICE

The office of the Principal Secretary is responsible for the overall administration of the Ministry. The Administration is divided into two sections, which are responsible for Development (Development and Administration Department – DAD) and Personnel (Personnel and Administration Department – PAD) respectively. Each section is led by Under Secretary (US DAD/US PAD) who reports directly to the Principal Secretary.

2.2.1 DEVELOPMENT AND ADMINISTRATION DEPARTMENT

The DAD coordinates all development projects and programmes undertaken by the technical departments of the Ministry. The ultimate goal is to improve effectiveness of agricultural services to all stakeholders in the sector. Sections which are directly under the DAD include Information Section, Training and Transport Units.

2.2.2 PERSONNEL AND ADMINISTRATION DEPARTMENT

This department is responsible for Personnel Administration and Finance Management. It provides an interface with Ministries of Public Service and that of Finance for the provision of common services as is the case across all Government Ministries. The Personnel section provides administrative support for human resources management and upkeep of the central registry. The Finance section on the other hand is responsible for managing revenue collection and expenditure accounting.

2.3 DEPARTMENT OF AGRICULTURAL PLANNING AND ANALYSIS

The department derive from the Planning cadre establishment under the Ministry of Economic Planning and Development. The MoA Planning Development is the largest Ministerial Planning Unit with five units including Planning and Budgeting, Monitoring and Evaluation, Marketing and Advisory Unit (Future Agri-Business Unit), National Early Warning Unit, and
Rural Sociology Unit. The Department is headed by the Principal Agricultural Economist and is responsible for providing policy support, leads the development of sector plans and strategies, monitor and appraise agricultural development programmes and projects. It also provides marketing advisory services through the Market Advisory Unit, and advance information on food security prospects in the country at both national and household levels through its National Early Warning Unit.

2.4 DEPARTMENT OF VETERINARY AND LIVESTOCK SERVICES

The mandate of the Department of Veterinary and Livestock Services is to prevent the spread of animal and zoonotic diseases, promote animal health and welfare and equip livestock producers with adequate knowledge, skills and technical know-how on the efficient management of all resources that will ensure profitable returns and an efficient and sustainable livestock industry. The administrative structure of the department is headed by a Director and is subdivided into two divisions namely; Veterinary Services and Livestock Services.

The Veterinary and Livestock Department is divided into the following divisions:

2.4.1 ANIMAL PRODUCTION

The mandate of the Livestock Services or Animal Production is to equip livestock producers with adequate knowledge, skills and technical expertise on the efficient management of all resources that will ensure profitable returns and an efficient and sustainable livestock industry. The main goal is to promote commercialization of Cattle, Poultry, Pig and Goat production to ensure food security, poverty alleviation and improved living standards of the farming community. The Animal Production division is composed of the following sub-sections:

- Range Management and Animal Nutrition
- Beef Production
- Dairy Production
- Poultry and Rabbit Production
- Pig Production
- Government Cattle Breeding Stations - Manyonyaneni cattle breeding station, Mpisi Cattle breeding station, Highveld Ranch and Nsalitje Nguni cattle breeding station,
- Sisa Ranches - Kubuta, Mlindazwe, Nyonyane,
- Fattening Ranches – Bhalekane fattening Ranch,
- Data, Processing Unit and Livestock Marketing Unit.

2.4.2 VETERINARY SERVICES

The main function of the National Veterinary Services is the delivery of regulatory services and field services; established for the purposes of protection of the national and international trust with respect to animal and zoonotic disease invasion and spread. All regulatory components collectively constitute a functional service delivery mechanism in terms of animal healthcare, animal welfare, public health and food safety. The Division is composed of three sections, namely; Veterinary Field Services, Veterinary Public Health, and Veterinary Epidemiology.

2.5 DEPARTMENT OF AGRICULTURE AND EXTENSION

The Department is responsible for the promotion of crop production as well as improved human nutrition. The major activity is to provide an agricultural extension service that advises farmers on improved farming systems and technologies which are meant to ensure increased productivity and improve their standards of living. Other services include soil testing,
Mechanisation, fisheries development and horticulture. The Department is made up by a number of sections as follows: Extension Services, Fisheries Development, Home Economics, Soil Testing, Crop Promotion, Mechanization, Seed Quality Control and Mushroom.

2.6 DEPARTMENT OF LAND USE PLANNING AND DEVELOPMENT

This department is responsible for promoting rational land use and the development of agricultural land and water resources nationwide, particularly on Swazi Nation Land (SNL). It also develops rural farm infrastructure to support agricultural projects and programmes. It is composed of four sections which include Land Use Planning, Irrigation development Land Development and Rural Development Section.

2.7 DEPARTMENT OF AGRICULTURAL RESEARCH AND SPECIALIST SERVICES

The Department is responsible for the development and identification of applied and adaptive agricultural production technologies that ensure household and national food security, sustainable growth of the Agro-Business sector and national economy. The department is also responsible for plant disease control and certification (phytosanitary services), safe-guarding food safety measures and conservation of national plant genetic resources. The department has the following sections: Cereals, Agronomy, and Horticulture Section, Soil Fertility and Plant Nutrition, General Entomology Section, Food Science and Technology Section, The Socio - Economic Section, Plant Pathology Section, Cotton Breeding Service, Grain Legumes Section, Roots and Tubers Section, Weed Science Service, National Plant Genetic Resource and Irrigation Agronomy Section.

3. LIST OF SERVICES PROVIDED BY THE MINISTRY OF AGRICULTURE THROUGH ITS DEPARTMENTS

3.1 ADMINISTRATION DEPARTMENT

The Administration Department is mainly a central service department and facilitates operations of the technical departments. The Office of the Principal Secretary is the entry point for communication of all issues to the Ministry and assigns work to the various departments. The following are the services provided by the two sections under the administration department:

3.1.1 DEVELOPMENT AND ADMINISTRATION SECTION (DAD) – UNDER SECRETARY TECHNICAL

a) Coordinate and Supervise implementation of all the Technical Departments’ work plans and projects

b) Monitor and Evaluate technical projects through the technical departments’ staff and directors

c) Manage the leasing-out of Government Purchased Farms (GPFs)

d) Acquire and manage the Ministry’s vehicle fleet

3.1.2 Agriculture Information and Communication Section

a) Agriculture information and knowledge management
b) Printing and publication of technical manuals and IEC materials

c) Production of radio programmes

d) Provision of library services

e) Administration of the Ministry’s website and computer technology services

f) General publicity of the Ministry

3.1.3 Management and coordination of staff training and development

a) Coordinate preparation of training plans for staff

b) Conducts training needs assessments

c) Facilitate access to training scholarships

3.1.4 PERSONNEL AND ADMINISTRATION SECTION (PAD)- UNDER SECRETARY ADMINISTRATION

3.1.4.1 Human Resources Unit

a) Provide HR related advice to all departments of the Ministry

b) Administer and manage human resources related issues such as facilitating of staff recruitment, appraisal, confirmation, promotion, deployment, discipline and staff welfare

c) Safe keeping of personal, general records files, and assets

d) Monitoring and tracking systems for all outgoing and incoming mail

e) Typing pool services

f) Security, cleaning, reception and switchboard management.

3.1.4.2 Accounts Unit

a) Administer the Ministry’s budget process including actively participating in the National Government Planning & Budgeting process

b) Prepare recurrent budget for the Ministry

c) Facilitate procurement, process payments and manage stores

d) Process salaries and allowances due to staff members

e) Reconciliation of special and suspense accounts

f) Revenue collection

g) Internal audit services

3.2 DEPARTMENT OF AGRICULTURAL PLANNING AND ANALYSIS

The Agriculture Planning and Analysis Department (DAPA) guides the development, updating, facilitating and coordinating implementation of agriculture sector policy as well monitoring of Government’s agricultural strategy implementation.

3.2.1 National Early Warning Unit (NEWU)

a) Provides early warning information on national food security through monitoring seasonal crop performance, preparing annual food balance sheet and participating in food security and livelihoods assessments and analysis.

b) Monitor commodity supplies as outlined in the national food balance sheet.

c) Provide regular updates of developments in the national food security situation.

d) Use meteorological data to inform stakeholders on technical implications of seasonal outlook.
e) Liaise with regional and international bodies (FEWSNET, SADC RVAA- PMU, WFP) on issues of food security.
f) Conduct periodic surveys to assess agricultural production performance and food availability, access and stability of supplies

3.2.2 Marketing Advisory / Agribusiness Unit (MAU)
a) Gather, analyse and disseminate information on agriculture production and marketing
b) Provide advice on Agriculture Marketing Policies
c) Establish coordinate and maintain a crop marketing information system
d) Conduct market intelligence activities
e) Provide advice on appropriate commodity support mechanism and means for regulating trade in agricultural markets
f) Take lead and advise on International and Regional Agricultural trade issues
g) Facilitate strengthening of farmers’ linkages with markets.
h) Provide information on the available local, national and international markets including how to access those markets.
i) Train farmers on agribusiness development and management
j) Coordinate stakeholders in the agribusiness sector and maintain database to track development of the sector
k) Mobilise resources for investment in the agriculture sector

3.2.3 Planning and Budgeting Unit
a) Responsible for policy formulation, advice, review and analysis
b) Guide, coordinate and lead Sectoral development planning.
c) Prepare the Ministry’s budget
d) Coordinate Ministry’s programmes and projects and ensure alignment to policy.
e) Assist in the development of new Capital Projects
f) Lead and coordinate capital budgeting, resource planning and management for the Ministry
g) Support recurrent budget preparation as well as advice on revenue issues for the Ministry.
h) Review and process requisitions for release of funds for capital projects.
i) Responsible for project screening and appraisal as well as project cycle management.
j) Provide policy advice and guidance to the Ministry and liaison with external agencies on policy issues.

3.2.4 Monitoring and Evaluation (MEU) and Rural Sociology (RSU) unit
a) Conduct socio-economic research that is useful in terms of showing trends in Agricultural Development. This data is used for the purposes of planning and designing interventions to improve Agricultural productivity and ensure meaningful contribution of the sector to the country’s economy
b) Provide socio-economic and cultural advice on project and programme implementation
c) Develop a monitoring and evaluation framework
d) Undertake monitoring and evaluation of projects and programmes.
e) Liaise and collaborate with Central Statistics Office (CSO) on collation and analysis of Agricultural statistics, to interpret data and ensure its validity and accuracy.
3.3 DEPARTMENT OF VETERINARY AND LIVESTOCK SERVICES

a) Promote animal health and welfare
b) Prevent the spread of animal and zoonotic diseases
c) Ensures the safety of Food of Animal Origin
d) Curb the development of anti-medicinal resistance and multi-drug resistant pathogens
e) Equip livestock producers with adequate knowledge, skill and technical know-how on the efficient management of all resources that will ensure profitable returns and an efficient sustainable livestock industry.

3.3.1 Veterinary Services

a) Prevent, control and eradicate animal and zoonotic diseases.
b) Ensures safety of Food of Animal production
c) Promote animal production and welfare
d) Promote food security, socio-economic utilization of animal resources and human health and international trade.

3.3.1.1 Veterinary Field Services

Major services under Veterinary Field Services include the following;

a) Dipping (Livestock tick control)
b) Livestock identification (branding and ear tagging)
c) Vaccination of cattle against contagious abortion (CA)/brucellosis
d) Rabies vaccination
e) General livestock disease surveillance
f) Foot and mouth, Contagious Bovine Pleurapneumonia and Peste Des Petit Ruminats disease surveillance
g) Laboratory diagnosis of diseases
h) Warts vaccine production
i) Livestock movement control (local movement and Import/Export permits and certification)
j) Conduct annual stock census
k) Contagious abortion (CA) and tuberculosis (TB) testing
l) Inspection of livestock establishments to ensure compliance with animal health regulations
m) Training of Veterinary Assistants
n) In-service training for Veterinary and Livestock staff
o) Livestock farmer education
p) Regulation and control of veterinary drugs and medicinal substances
q) Quarantine services
r) Maintenance of sanitary cordon fences
s) Clinical and ambulatory services

3.3.1.2 Veterinary Public Health

Major services under Veterinary Public Health include the following;

a) Meat inspection
b) Inspection of food of animal origin
c) Beef and Poultry meat testing
d) Registration and inspection of food of animal origin processing establishments, e.g., abattoirs/slaughter houses, milk processing plants, etc.
e) Inspection of animal feed mills
f) Issuance of import permits and export certification of products of animal origin
g) Monitoring of drug residues in food of animal origin
h) Food hygiene laboratory services

3.3.1.3 Veterinary Epidemiology Unit
Major services under the Veterinary Epidemiology Unit include the following:
   a) Reporting on Animal Health activities
   b) Maintenance of a database on animal diseases
   c) Maintenance of a National Livestock Identification and computerized Traceability System integrated with an Animal Health Information System
   d) Disease investigation and risk analysis
   e) Analysis of animal health data to inform decision making in terms of disease control
   f) Maintenance of veterinary geographic information system
   g) Early warning of disease incursion or disease status change to enable early reaction.

3.3.1.4 Animal Production Division
The division provides the following services through its sections:

3.3.1.4.1 Range Management and Animal Nutrition
   a) Grazing land management, pasture development programmes and activities.
   b) Hay production, conservation and utilization.
   c) Grazing land management and pasture development extension packages.
   d) Animal feed formulation for the various type of livestock and feeding techniques.
   e) Laboratory feed analyses for livestock feeds to determine nutrition value.
   f) Extension packages on animal feeds and feeding techniques.
   g) Animal nutrition research.

3.3.1.4.2 Beef and Goat production
   a) Extension education in beef and goat production.
   b) Bull loan scheme.
   c) Promote commercial beef and goat production.
   d) Assists in business plans for beef and goat production enterprises.
   e) Promote, Sisa and Fattening ranches schemes.
   f) Monitor and evaluate beef and goat production projects and programmes.

3.3.1.4.3 Dairy Production
   a) Provide extension services for dairy production.
   b) Avail dairy cattle breeding stock to farmers.
   c) Pasture production and hay making.
   d) Promote commercial dairy production.
   e) Artificial insemination in dairy cattle.
   f) Milk processing.

3.3.1.4.4 Poultry and Rabbit Production
   a) Extension education on broiler and egg production.
   b) Training on rabbit production.
   c) Farmer mentoring on Indigenous chicken production.
d) Development of poultry/rabbit project proposals.
e) Monitor and evaluate poultry and rabbit production projects and programmes.

3.3.1.4.5 Pig Production
   a) Pig production extension education.
b) Pig breeding stock to farmers.
c) Artificial insemination in pig multiplication and breeding.
d) Pig Quarantine services.
e) Promote commercial pig production.
f) Business plans for pig production enterprises.
g) Monitor and evaluate pig production projects and programmes.

3.3.1.4.6 Cattle Breeding Stations
   a) Produce superior performance tested bulls to supply the Bull Loan Scheme (Brahman, Nguni and Drakensberg bulls).
b) Livestock Breeding Research.
c) Public cattle auction sales for slaughter cattle and breeding stock.
d) Conserve and utilise indigenous animal genetic resources – Nguni cattle.

3.3.1.4.7 Sisa Ranches – Kubuta, Mlindazwe, Nyonyane
   a) Receive and manage cattle on behalf of farmers at a fee (E30.00/month/animal).
b) Improve cattle through cross breeding with Brahman, Nguni and Drakensberg Government bulls.
c) Promote beef cattle offtake from Liswati Nation Land.
d) Facilitate and conduct cattle sales on farmers’ behalf.

3.3.1.4.8 Fattening Ranches - Magoga, Lavumisa
   a) Receive and manage farmers’ cattle for grass fattening at a fee (E30.00/month/animal)
b) Facilitate and conduct public cattle auction sales on farmers’ behalf.
c) Promote beef cattle offtake from Liswati Nation Land.

3.3.1.4.9 Data Processing Unit
   a) Record cattle and breeding data from Government farms
   b) Manage computer cattle data capture, processing and archival from Government farms
   c) Develop appropriate livestock databases and information systems for government cattle.
d) Provide appropriate livestock information feedback to Government farms.

3.3.1.4.10 Livestock Marketing Unit
   a) Coordinate cattle auction sales and indigenous chicken flea markets.
b) Cost benefit analysis for livestock production systems and enterprises.
c) Livestock market surveillance.
d) Collate, analyse and disseminate information on livestock production enterprises and marketing.
e) Develop and provide appropriate livestock marketing extension packages.
3.4 DEPARTMENT OF AGRICULTURE PROMOTION AND EXTENSION SERVICES

The department offers a number of services through its various sections as follows:

3.4.1 AGRICULTURE EXTENSION SERVICES

a) Training of farmers on crop production
b) Training on vegetable production
c) Training on fruit production
d) Management of farmer training centres in the following areas:
   i. Nhlangano Farmer Training Centre
   ii. Lutheran Farmer Training Centre - Gesawu
   iii. Lubombo Farmer Training Centre
e) Management of the seventeen (17) Rural Development Areas in the Kingdom which are a source of Technical Agricultural services and centres of excellence for agricultural development:

3.4.2 FISHERIES SECTION

a) Promote an efficient, effective and sustainable Fish farming sector;
b) Promote development of small-scale commercial and intensive commercial Fish farming;
c) Operationalise the National Fish Hatchery
d) Undertake regular national fish surveys to establish the health of Eswatini’s fish stocks;
e) Regulate the sustainable exploitation of aquatic resources and conserve aquatic biodiversity

3.4.3 HOME ECONOMICS

a) Training on Business Management and leadership skills
b) Child care and development
c) Home management, Sanitation and Hygiene
d) Skills development for income generation (processing and preservation of food products, home industry skills development).

3.4.4 Soil testing section

a) Conduct soil analysis
b) Recommend fertiliser formulas based on soil nutrient analysis
c) Promote soil testing and fertility improvement
d) Manage and operate soil testing laboratories in the following areas:
   i. Malkerns Soil testing laboratory
   ii. Kalanga Satellite Soil Testing Laboratory
   iii. Motjane Satellite Soil Testing Laboratory
   iv. Ntfonjeni RDA soil testing laboratory
   v. Nhlangano Farmer Training Centre soil testing laboratory

3.4.5 Crop Storage Section

a) Promote Government/Private enterprise supported communal storage of strategic grains and food products
b) Build capacity /develop the capacity for post-harvest loss identification, management, monitoring and reporting.
c) Provide training on pre-post-harvest loss management for farmers, traders, grain handlers
d) Develop policy and legislation for managing and minimization of pre-post-harvest loss.

3.4.6 Seed Quality Control Section
a) Purity inspection on beans, cowpeas, mung beans and insambansamba seeds;
b) Purity inspections on OPV seed maize;
c) Cob-cleaning inspections on OPV and hybrid seed maize;
d) Purity inspections on maize hybrids;
e) Detasselling inspections on maize hybrids;
f) Pollinator removal inspections on hybrid maize;
g) Spot-on inspections at all seed outlets;
h) Machinery inspections at the seed processing plants;
i) Seed testing on all submitted crops to the laboratory;
j) Attend field days and seminars;
k) Seed sampling at all seed outlets;
l) Media messages

3.4.7 Crop Promotion Section
a) Sugar cane promotion
b) Provision of technical advice to sugarcane producers
c) Capacity building of small scale sugarcane producers on Eswatini Nation Land
d) Assist in the establishment of new sugarcane schemes
e) Provide technical advice on sugarcane disease management and control
f) Technical backstopping on Sugarcane production and management
g) Plant protection
   i. Phyto-Sanitary services to importers and exporters of plants and plant products
   ii. Fruit and Phyto-sanitary inspection of the citrus fruits for export
   iii. Technical support in terms of how to control and manage pests of economic importance to agriculture in Eswatini.
   iv. Technical backstopping of Extension Personnel and Farmers in terms of up to date pest management techniques.
   v. Implementation of the obsolete chemicals and pesticides project in Eswatini
h) Cotton promotion
   i. Seminars on recommended agricultural practices in cotton production.
   ii. Conducting pesticide demonstrations
   iii. Conducting cultivar demonstrations
   iv. Monitoring of seed cotton marketing at the various depots.
   v. Developing field fact-sheet and newsletter
   vi. Conducting cotton crop assessment
   vii. Strengthening of the cotton industry by forming cotton associations and training the associations on business management skills.
i) Root and Tuber crop promotion
   i. Technical support to farmers involved in Root and Tuber production
   ii. Evaluation and testing of various cultivars of Root and tuber crops through field demonstrations.
iii. Coordinating and Monitoring of the Root and Tuber production industry in Eswatini
iv. Production of Root and Tuber production manuals, fact-sheet and newsletter
v. Support formation of Root and tuber crop producers’ associations
vi. Capacity building of the Root and Tuber producers on business management skills.
j) Horticulture promotion
   i. Promote establishment, management of fruits and vegetables nurseries
   ii. Promote Urban Horticulture
k) Grain and Legume promotion
   i. Promote Dry bean production
   ii. Promote Cow pea production
   iii. Promote Soya bean production
   iv. Promote Sunnhemp production
   v. Promote Mungbean production
   vi. Promote Sesame production
   vii. Promote Groundnut production
   viii. Promote Legume seed production

3.4.8 Mechanisation Section
The Mechanization Section which coordinates the service provision was established under the Rural Development Areas Programme (RDAP) at four Pilot sites which are: - Ludzeludze (Central) RDA, Northern RDA (eNtfonjeni), Mahlangatsha RDA and Southern RDA in Hlatikhulu for:
   a) Management of the Tractor Hire service and provide the following:
      i. Primary Tillage services
      ii. Ploughing
      iii. Planting
      iv. Disking
      v. Haulage services
      vi. Transport of harvest
      vii. Transport of construction materials; River sand and Poles
   b) Train farmers and tractor owners on the use of implements and their adjustments

3.4.9 Mushroom Section
a) Training of Mushroom growers on Mushroom production
b) Milling of Mushroom growing substrate, Bagging and Spawning (production of mushroom planting material)
c) Provide technical assistance on building of Mushroom cropping houses
d) Monitor Mushroom production at farmers’ location
e) Selling of Mushroom spawn

3.5 DEPARTMENT OF LAND USE PLANNING AND DEVELOPMENT
The Department comprises of two Divisions, the Land Use Planning Division and the Land and Irrigation Development Division:
3.5.1 LAND USE PLANNING DIVISION

The planning division comprises of the following sections soil survey, land planning, soil and water conservation, GIS and Engineering. Each of the sections provides the following services:

3.5.1.1 GIS (Cartography)

I. Compile geographic data from a variety of sources including censuses, field observation, satellite imagery, Global Positioning System (GPS) data, environmental monitoring data, aerial photographs, and existing maps.

II. Create maps and graphs, using GIS and remote sensing software and related equipment.

III. Meet with users to define data needs, project requirements, required outputs, or to develop applications.

IV. Investigate and identify existing databases.

V. Gather, analyze, and integrate spatial data from staff and determine how best the information can be displayed using GIS.

3.5.1.2 Engineering Section

i. Carry out desktop surveys

ii. Carry out site investigation (reconnaissance) and topographic surveys

iii. Carry out designs of small and medium earth dams, weirs, irrigation systems, diversion channels, feeder roads, drifts, low level bridges/low level crossings

iv. Procure and supervise construction contracts

3.5.1.3 Land Use Planning Section

i. Carry out Natural Resource surveys such as soil, vegetation and water

ii. Carry out land capability/suitability assessment of SNL, TDL areas and farms

iii. Produce land use plans for farms and rural development areas

iv. To correlate soil and land survey data with socio-economic and agro meteorological data to determine systems of farm management or land use best suited to the local environment

3.5.1.4 Soil survey section

i. Conduct detailed soil surveys, land capability and irrigability assessment in the field for sustainable Agricultural production and environment protection

ii. Conduct detailed and semi-detailed soil surveys, land capability surveys and irrigability assessment for land valuation purposes

iii. Production of soils and land capability maps

iv. Carry out land capability/suitability assessment

v. Assessment of soil/land irrigability based on soils and slope/terrain of the area

vi. Undertake soil morphological and physical investigation

vii. To identify problems associated with land use planning and natural resources data collection

viii. Mapping government farms

ix. Geotechnical quality control during earth dam construction
3.5.1.5 Rural Development

I. Make area arrangement and organise tasks necessary for effective planning and implementation of all rural development projects in conformity with His Majesty's Order in Council No4 of 1954.

II. Hold meetings and have discussion with Chiefs, Tindvuna, Bagijimi, Imisumpe and any other functionaries in preparation for the introduction and implementation of rural development projects.

III. Introduce to Chiefs and their Emabandla through the District Administration and all Government technical officers engaged in any aspect of rural development.

IV. Assist Chiefs, Government officers (technicians and administration) as well as the resettlement committees in drawing up balance and coordinated resettlement plans which are ultimately submitted to the Central Rural Development Board (CRDB) for discussion and approval before implementation.

V. Ensure that rural development projects, resettlement schemes etc, implemented in any chiefdom is in accordance with approved plans.

VI. Submit to the Chairman through the Secretary CRDB monthly reports on the status of all proposed and on-going rural development projects.

VII. Promote effective planning within the region as they affect crops, forestry, livestock and rural development officers and farmers.

VIII. Attend and participate in all Tinkhundla, RDA District team, as well as CRDB meetings.

3.5.1.6 Soil and Water Conservation Section

i. Design soil conservation structures such diversion channels, terraces, grass strips

ii. Construction of soil and water conservation structures

iii. Rehabilitation and monitoring of degraded land

iv. Training of communities on soil and water conservations principles. For example, fencing, laying of gabion structures, planting of trees, maintenance of diversion channels

v. Positioning of feeder roads and water ways
3.5.2  LAND AND IRRIGATION DEVELOPMENT DIVISION

This division is responsible for the implementation of project/programme plans produced by the land use planning division. It comprises of the construction, workshop and the irrigation sections for provision of the following services:

3.5.2.1 Construction Section
i. Manage and Supervise construction works throughout the construction phase
ii. Advise on implementation of plans, designs and alteration of plans where necessary
iii. Conduct Land surveying
iv. Construct soil and water conservation structures (earth dams, weirs), low level bridges, feeder (farm) roads and firebreaks
v. Bush clearing and ripping for Project development
vi. Provide Heavy Plant hire services

3.5.2.2 Workshop Section
i. Maintenance and repair of heavy plant
ii. Procurement of lubricants, hydraulic fluids and Heavy Plant spare parts
iii. Transportation of Heavy Plant from workshop to working site
iv. Store spare parts
v. Assess and recommend heavy plant for replacement.

3.5.2.3 Irrigation section
i. Coordinate the assessment of soil irrigability
ii. Determine the availability and quantity of water
iii. Design irrigation schemes/projects
iv. Supervise installation of (subsistence farming) irrigation systems.
v. Train farmers on different irrigation aspects for example, the irrigation system, irrigation scheduling, maintenance etc.

3.6  DEPARTMENT OF AGRICULTURAL RESEARCH AND SPECIALISED SERVICES

The department offers various services under the following sections:

3.6.1 Cereals Agronomy
i. Introduce and initiate evaluation of each cereal crop variety in the agro ecological zones of the country for yield performance and adaptation.
ii. Develop and recommend appropriate agronomic practices to maximise yields for farmers.
iii. Identify cereal crop varieties with superior industrial characteristics in collaboration with the cereal industry.
iv. Produce seed varieties that have been recommended for local production by the International Agricultural Research Centers (IARC).
3.6.2 Horticulture Section
i. Develop innovative and effective management technologies for all horticultural crops (indigenous and exotic trees and vegetables; ornamentals and mushrooms)
ii. Conduct training of both farmers and extension staff on improved agronomic aspects to ensure the availability of quality produce

3.6.3 Soil Fertility and Plant Nutrition
i. Provide information on plant nutrients and physical properties available in the soil to farmers.
ii. Conduct trials on fertilizers (both organic and inorganic) and plant nutrients
iii. Conduct soil sampling and plant material sampling from different parts of the country for analyses of soil nutrients
iv. Advise farmers on organic and inorganic fertilizers for different crops and different soils

3.6.4 General Entomology Section
i. Provide information and support for practical and manual control, chemical control methods, integrated farming and Bio-Pesticides control and Integrated Pest Management (IPM).
ii. Evaluates new insecticide formulations
iii. Catalogues of all major insect pests in order to establish the national insect pests’ collection
iv. Conducting of plant inspection for Phytosanitary purposes.
vi. Handling disposal and safety of chemicals for effective chemical management

3.6.5 Food Science and Technology Section
i. Conduct nutrient analysis on food products
ii. Develop food products and recipes through food processing, preparation and preservation.
iii. Conduct Sensory evaluation or Organo-leptic tests to ensure that food products and preparation methods are accepted by consumers

3.6.6 Socio - Economic Section
i. Conduct socio-economic analyses of Agricultural research impact on the development of Agriculture

3.6.7 Plant Pathology Section
i. Provide advice on management of plant diseases
ii. Conduct plant inspections to assess plant health
iii. Issue phytosanitary certificate for import and export of plants and plant products

3.6.8 Cotton Breeding Section
i. Develop new cotton varieties that have improved yield, tolerance to major cotton pests and superior quality traits that meets the needs of the industry
ii. Produce and maintain cotton seed varieties
3.6.9 Grain Legumes Section
   i. Develop high yielding and acceptable legume varieties
   ii. Develop varieties that are tolerant to biotic and abiotic stresses that will also be acceptable to producers and consumers.
   iii. Develop appropriate crop production practices for farmers.
   iv. Provide foundation seed (100kg) to seed growers for seed production.
   v. Disseminate research information to relevant stakeholders

3.6.10 Roots and Tubers Section
   i. Conduct screening and evaluating cassava, sweet potatoes, and taro germplasm (both introduced and or locally collected) for yield and adaptation to Eswatini’s Agro – ecological zones.
   ii. Promote production practices that are as good as or better than the ones currently available to address the shortage of improved, high yielding, palatable and shortage of early maturing varieties.

3.6.11 Weed Science Section
   i. Provide weed control recommendations for crops aimed at reducing crop losses due to weeds and improves yields.
   ii. Monitor the dynamics of the most deleterious weeds such as alien invasive species e.g. Chromolaena odorata (Sandanezwe).
   iii. Make recommendations on the appropriate herbicide application equipment suitable for small holder cropping systems and other clientele.
   iv. Provide weed management advice to farmers and other stakeholders.

3.6.12 National Plant Genetic Resource
   i. Ensure and promote conservation of plant genetic resources with main focus on indigenous cultivated crops and crop wild relatives (wild vegetables and fruits) mostly considered and referred to as weeds. This is done through ex situ (in a gene bank) and in situ (in its natural habitat) conservation.
   ii. Conduct surveys and characterisation of various plant species

3.6.13 Irrigation Agronomy Section
   i. Determination of best irrigation practice
   ii. Determining crop water requirements for various crops
   iii. Providing innovative water saving technologies

4. LOCATION OF DEPARTMENTS IN THE FOUR REGIONS OF ESWATINI

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<thead>
<tr>
<th>HHOHHO REGION</th>
<th>MANZINI REGION</th>
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<tbody>
<tr>
<td>Mbabane: Ministry of Agriculture Headquarters, Veterinary and Livestock Offices, Veterinary Clinic, Motjane RDA</td>
<td>Regional Offices, Central Veterinary Offices and Laboratory, Ludzeludze RDA, Luve RDA, Bhalekane Bull Pool, Mpisi Cattle Breeding Station, Mpisi Pig breeding Station, Vet and farmer Training Centre, Quarantine Station,</td>
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<td>Sub-Regional Offices</td>
<td>Land Development Section (Matsapha)</td>
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<td>Ntfonjeni RDA</td>
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<td>Mayiwane RDA</td>
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<td>Lutheran Farmer Training Centre (ka-Gesawu)</td>
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<td>Nyonyane Sisa Ranch and Bhalekane Fattening Ranch</td>
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<td>Buhleni Land Development Unit</td>
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**Mankayane**

- Sub-Regional Veterinary Offices
- Highveld Cattle Breeding Station
- Ngwempisi Farm
- Mahlangatja RDA
- Dumako RDA
- Ngempisi RDA
- Mgazini Land Development Unit

**Malkerns**

- Department of Agriculture Research and Specialist Services
- Soil testing unit
- Crop storage unit
- Seed quality control

### LUBOMBO REGION

- Siteki Regional Offices
- Ka-Langa RDA
- Tikhuba RDA
- Sithobela RDA
- Siphofaneni RDA
- Lubombo Farmer Training Centre
- Lukhula Veterinary Offices
- Malindza Veterinary Offices
- Mphiveni Quarantine Station
- Siteki Veterinary Offices and Livestock Services Offices
- Tikhuba Veterinary Offices
- Siphofaneni Veterinary Offices
- Mpatheni Land Development Unit
- Mlindazwe Sisa Ranch
- Nsalitje Nguni Cattle Breeding Station

### SHISELWENI REGION

- Nhlangano Regional Offices
- Mahlangatsha RDA
- Southern RDA
- Hluti RDA
- Sandleni/ Lucolweni RDA
- Mahamba/ Zombodze RDA
- Nhlangano Farmer Training Centre
- Lavumisa Veterinary Offices
- Gege Veterinary Offices
- Mpatheni Land Development Unit
5. **STAKEHOLDERS AND CLIENT**

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<td>Farmers</td>
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<td>European Union</td>
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<td>United Nations Agencies</td>
<td>Non-Governmental Organizations</td>
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<td>Researchers (Agricultural)</td>
<td>All Government Ministries and Departments</td>
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<td>International Fund for Agriculture Development</td>
<td>Economists (Agricultural)</td>
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<td>Food and Agriculture Organisation (FAO)</td>
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<td>World Animal Health Organisation</td>
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<td>Non-Governmental Organisations</td>
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<td>Eswatini Environmental Authority</td>
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6. **EXPECTATIONS AND OBLIGATIONS**

What the Client should expect:

We shall:

- Serve farmers and citizens promptly and courteously
- Respond to farmers’ queries and concerns timeously, within 7 working days
- Provide friendly and helpful service as well as advice to farmers
- Help clients make the right choices in accessing services
- Uphold confidentiality in handling of public information
- Provide relevant advice to farmers/ clients
- Telephone calls will be answered within five rings
- Complaints will be acknowledged and addressed within 21 working days.
What the client is obliged to do;

- Treat MoA employees with courtesy, respect, patience and understanding
- Desist from offering gifts, favours and inducements to or exerting undue pressure to officers of the Ministry
- Contribute to service provision in accordance with laid down policies and regulations
- Abide with the legal requirements that make them eligible for the services sought
- Neutrality when dealing with Government
- Respond to requests for information comprehensively and promptly
- Provide us with relevant documentation and accurate and complete information to assist us provide the service in a timely manner

7. COMPLAINTS, COMPLIMENTS AND SUGGESTIONS REPORTING

The Ministry strives to deliver the best service to the public with its dedicated and professional personnel. Despite our dedication, we do realise that our services may sometimes not be of the best satisfaction to our clientele and the public at large. We therefore have a standard procedure to investigate your complaint fully and fairly. Depending on the magnitude of the complaint:

- Your complaints will be dealt with immediately and you will receive a response within a day of lodging your complaint either telephonically or in writing.
- We will investigate your complaint and respond within seven (7) working days of receiving it. We will also inform you of any actions and endeavour to try satisfying your complaint.

We encourage our stakeholders to help us improve our products and services by contacting us to offer suggestions on what we might do differently to improve and please do compliment us on the service we do well. We encourage you to send your suggestions and tell us what we can do better to the following offices;

Feedback, complaints/grievances, compliments can be lodged anywhere within the Ministry’s structure, either at the RDA, Cattle breeding station, Veterinary and Livestock Sections or any service point where our services are rendered. Our Regional offices and Headquarter can be contacted too for redress. The client could personally lodge, through telephone or suggestion box provided at each service station. The Location of all our Departments and Sections are already mentioned in this document for ease of reference. For further redress kindly contact the Executive Management of MOA as follows;

<table>
<thead>
<tr>
<th>Principal Secretary</th>
<th>Under Secretary – PAD</th>
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<tr>
<td>Ministry of Agriculture</td>
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<tr>
<td>P.O. Box 162</td>
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<td>Mbabane</td>
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<td>Tel: (+268) 2404 2731</td>
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<td>Fax: (+268) 2404 8700</td>
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<td>Cell: (+268) 7606 2604</td>
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<tr>
<td>Email: <a href="mailto:bsmasuku@ymail.com">bsmasuku@ymail.com</a></td>
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Under Secretary – DAD

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<td>Ministry of Agriculture</td>
</tr>
<tr>
<td>Mbabane</td>
<td>P.O. Box 162</td>
</tr>
<tr>
<td></td>
<td>Mbabane</td>
</tr>
</tbody>
</table>
Clients are advised to register complaints at the point of service as a first step. Should there be no satisfactory redress, complaints may be escalated to supervisors and Directors of departments before addressing the office of the Principal Secretary as enlisted above.

If you have a complaint that you do not wish to raise directly with us or after dealing with us you are not satisfied with the outcome, you may refer the matter to:

Secretary to Cabinet
Tel: (+268) 2404 2251
Cell: (+268) 7606 2710
Email: dlamimb@gov.sz
8. OUR PLEDGE

The MoA pledges to;

- Provide an enabling environment for agriculture development through effective policy implementation
- Effectively coordinate all development projects undertaken by the Ministry’s technical departments
- Provide agribusiness and marketing information to the farming community
- Efficiently monitor and coordinate the norms, standards, operations, rules and regulations of the technical departments on behalf of the Public Service
- Effectively appraise and monitor agricultural development programmes and projects
- Provide sound socio-economic information and advice on Eswatini’s agriculture and agricultural performance
- Develop quality commercialization standards in the production of livestock
- Develop comprehensive irrigation development plans to ensure sustainable use of all land and water resources
- Professionally carry out environmental impact assessment (EIA) of proposed agricultural projects in consultation with the Eswatini Environmental Authority (SEA)
- Effectively provide nutrition advice and food preparation demonstrations to Eswatini communities
- Planning, supervision and implementation of land rehabilitation works in rural areas
- Professionally assist small farmers to produce and market high value crops and animal products through farmers’ organisations
- Multiply good quality basic seeds for different crops
- Effectively facilitate training of extension workers and farmers on new technologies.
- Develop quality farming infrastructure such as farm to market feeder roads, dip tanks, irrigation canals, soil conservation structures, and water reticulation systems
<table>
<thead>
<tr>
<th>Service</th>
<th>Charge/ amount per unit/rate (E)</th>
<th>Comment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Soil testing</td>
<td>Free</td>
<td></td>
</tr>
<tr>
<td>Seed quality test</td>
<td>Free</td>
<td></td>
</tr>
<tr>
<td>Tractor hire services</td>
<td>200</td>
<td></td>
</tr>
<tr>
<td>i) Ploughing (3 furrow)</td>
<td>E200/hour</td>
<td></td>
</tr>
<tr>
<td>ii) Disc Harrowing</td>
<td>E200/hour</td>
<td></td>
</tr>
<tr>
<td>iii) Planting</td>
<td>E230/hour</td>
<td></td>
</tr>
<tr>
<td>iv) Ridging</td>
<td>E230/hour</td>
<td></td>
</tr>
<tr>
<td>v) Cultivator</td>
<td>E230/hour</td>
<td></td>
</tr>
<tr>
<td>vi) Boom Sprayer</td>
<td>E310/hour</td>
<td></td>
</tr>
<tr>
<td>vii) Haulage/ Transport</td>
<td>E460/ 4 hours half-day</td>
<td></td>
</tr>
<tr>
<td>viii) Haulage full day</td>
<td>E765/ 8 hours</td>
<td></td>
</tr>
<tr>
<td>ix) Liming</td>
<td>E310</td>
<td></td>
</tr>
<tr>
<td>Extension services</td>
<td>Free</td>
<td>For crops, fisheries, home economics and livestock development</td>
</tr>
<tr>
<td>Issuance of import /export permit</td>
<td>Free</td>
<td></td>
</tr>
<tr>
<td>Livestock removal permit</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cattle Dipping charges</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Veterinary services fees</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Meat inspection fees</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Heavy plant equipment hire</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Quarantine fees (Livestock )</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Quarantine fees (plants)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Holding ground /cattle management fees</td>
<td>E30/Month/animal</td>
<td>These are cattle management fees from fattening and ranches</td>
</tr>
<tr>
<td>Rental of Mphophoma facility</td>
<td></td>
<td></td>
</tr>
<tr>
<td>i. Conference hall/ day</td>
<td>E600</td>
<td></td>
</tr>
<tr>
<td>ii. Computer room/ day</td>
<td>100</td>
<td></td>
</tr>
<tr>
<td>iii. Classroom/day</td>
<td>70</td>
<td></td>
</tr>
<tr>
<td>iv. Canteen/ day</td>
<td>350</td>
<td></td>
</tr>
<tr>
<td>v. Kitchen and dining hall/ day</td>
<td>400</td>
<td></td>
</tr>
<tr>
<td>vi. Kitchen only</td>
<td>600</td>
<td></td>
</tr>
<tr>
<td>vii. Room/night/day</td>
<td>120</td>
<td></td>
</tr>
<tr>
<td>viii. Friday/Saturday/Sunday function</td>
<td>3500</td>
<td></td>
</tr>
<tr>
<td>Sale of hay bales</td>
<td>E350/ round bale</td>
<td>The hay bales are produced in government cattle farms</td>
</tr>
<tr>
<td></td>
<td>E 70/ square bale</td>
<td></td>
</tr>
</tbody>
</table>
### Bull loan Scheme

- **E500/ Bull (SNL farmer)**
- **E1000/Bull (TDL farmer)**

These are bulls (Nguni, Brahman and Drakensburg breeds) produced from Government cattle breeding stations. The loan duration is 3 years.

### Sale of pigs

- 2 Week old castrated male Weaners - E 450
- Ready to mate gilts - E 3 500
- Breeding boars - E3700
- Pig semen straws - E100/straw

Gilt - female pig/swine ready for breeding.
Boar – male pig/swine ready for breeding.
The semen straws are used for artificial insemination in pig breeding and multiplication.

### Sale of garden produce

- Soil survey - free
- Irrigation design - free
- Grass fire control permits - free
- Earth dam construction - free
- Home industry skills education - free
- Farm road access - free
- Agriculture early warning information - Free
- Agriculture marketing information - free
- Fishing permit - free

### Equipment Charges (E)

<table>
<thead>
<tr>
<th>Equipment</th>
<th>Charges (E)</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAT D8 BULLDOZER</td>
<td>1000/hr</td>
</tr>
<tr>
<td>CAT D7 BULLDOZER</td>
<td>815/hr</td>
</tr>
<tr>
<td>CAT D6 BULLDOZER</td>
<td>750/hr</td>
</tr>
<tr>
<td>CAT 980 LOADER</td>
<td>510/hr</td>
</tr>
<tr>
<td>CAT950 LOADER</td>
<td>510/hr</td>
</tr>
<tr>
<td>CAT 225 EXCAVATOR</td>
<td>780/hr</td>
</tr>
<tr>
<td>CAT1405 GRADER</td>
<td>630/hr</td>
</tr>
<tr>
<td>CHAMPION 720 GRADER</td>
<td>630/hr</td>
</tr>
<tr>
<td>CHAMPION 740 GRADER</td>
<td>630/hr</td>
</tr>
<tr>
<td>550 TLB</td>
<td>540/hr</td>
</tr>
<tr>
<td>CAT 815 B COMPACTOR</td>
<td>420/hr</td>
</tr>
<tr>
<td>WATER TANKER</td>
<td>20/km</td>
</tr>
<tr>
<td>LOWBED TRUCK</td>
<td>30/km</td>
</tr>
<tr>
<td>TIPPER TRUCK DOUBLE DIFF</td>
<td>22/km</td>
</tr>
<tr>
<td>TIPPER TRUCK 4 TON</td>
<td>14/km</td>
</tr>
</tbody>
</table>

**NB:**
• ACCOMMODATION FOR OPERATOR AND MACHINE SECURITY IS THE RESPONSIBILITY OF THE CLIENT WHO HAS HIRED IT.
• ACCOUNT FOR PAYING: 201/2601/21002